NetworkRail

Frontline Leadership Programme

Course Name

Frontline Leadership - Leadership further learning: Developing Assertive Behaviour

Course Description

Develops the knowledge and skills to identify the difference between aggressive, indirect aggressive, passive, and assertive behaviours. It also covers tools and techniques for becoming more assertive, and provides the opportunity to practice using assertive behaviours.

Audience

Anyone wishing to develop assertiveness techniques in order to become more successful in their personal and professional life.

Duration: 1 Day(s) **Class Size:** 14

Competence Name Awarded

N/A

Competence Awarded

N/A

Course Code

N/A

Prerequisite Name

N/A

Prerequisite Short Code

N/A

Skills Assessment Scheme Regime

N/A

Course Type

Face to Face

Download Date: 20/5/2024